



# ***SIX MONTH STATUS REPORT***

***October 1, 2022 – March 31, 2023***

**John A. Carey, Inspector General**



# **OIG MISSION**

- **Our mission is to promote integrity, efficiency, and overall effectiveness in government in order to enhance public trust in government.**
- **To provide independent and objective insight, oversight, and foresight through audits, investigations, contract oversight, reviews, and outreach activities.**

***MAKING GOOD GOVERNMENT BETTER***



# ***OIG MISSION – in other words***

**To provide *independent* and *objective* oversight in government to:**

***Prevent, detect, and investigate fraud, waste, and abuse.***



***Promote economy, efficiency, effectiveness, and integrity.***

***Root out bad***

***Promote good***

# THE SPECTRUM OF INSPECTOR GENERAL WORK



Monitor

Limited Review

Inspection

Audit

Teach/Train

“Quick Look”

Review

Investigation

Evaluation

Attestation

General



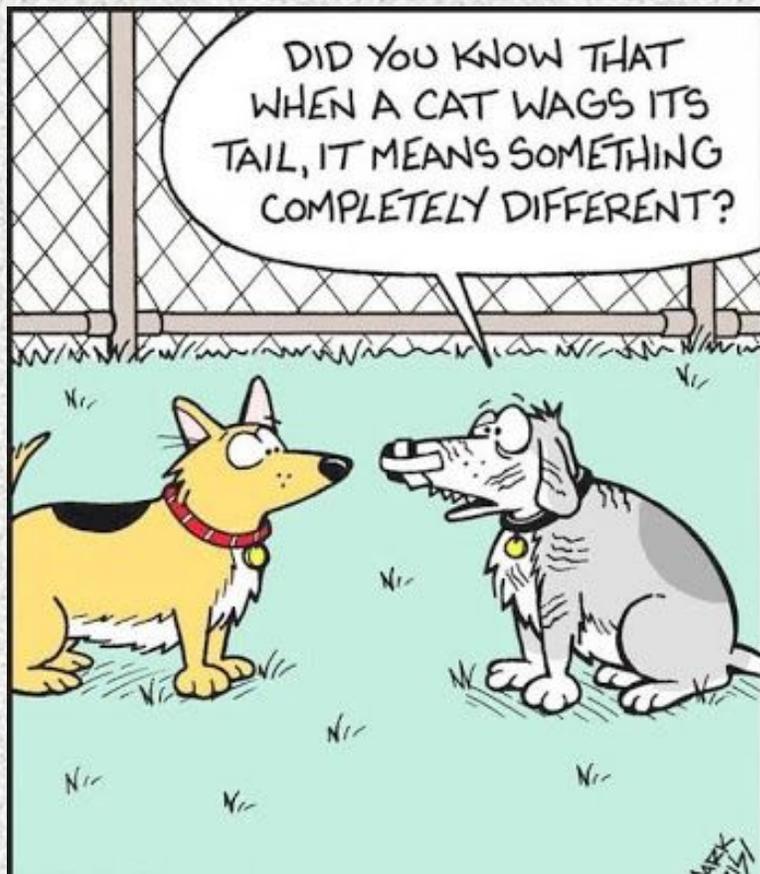
Specific

# **OUTLINE**



- **REVIEW OF OIG TERMINOLOGY**
- **PERSONNEL**
- **OIG ACTIVITIES (Oct 1, 2022 – Mar 31, 2023)**
- **BUDGET & STAFFING**
- **PLANS, OBJECTIVES, & INITIATIVES**
- **SUMMARY OF MAJOR ACCOMPLISHMENTS**

# IMPORTANCE OF TERMINOLOGY



# QUESTIONED COSTS



Costs or financial obligations that are questioned because of:

- A violation of a provision of a law, regulation, contract, grant, policy or procedure, or document governing the expenditure of funds;
- A finding that such cost or financial obligation is not supported by adequate documentation; or
- A finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable.

*1978 IG Act*

# ***QUESTIONED COSTS (cont.)***



As such, not all questioned costs are indicative of potential fraud or waste.

These costs may represent improper/inadequate accounting for taxpayers' dollars.



# POTENTIAL COSTS SAVINGS



Costs identified for return to offset the taxpayers' burden, or future savings.

Potential Costs Savings are:

- “Identified Costs” and/or
- “Avoidable Costs.”



# IDENTIFIED COSTS



Costs that have been identified as dollars that have the potential of being returned to the entity to offset the taxpayers' burden.



# ***AVOIDABLE COSTS***



Costs an entity will not have to incur, lost funds, and/or an anticipated increase in revenue following the issuance of an OIG report and implementation of the OIG recommendations.

**A LOOK  
INTO THE  
FUTURE**

# ***NEW OIG TEAMMATES***



**Sonya McNair**  
**Contract Oversight**  
**Specialist**

**Lisa Inkell**  
**Contract Oversight**  
**Specialist**





# STAFF ACCOMPLISHMENTS

- **Certified Inspector General Investigators**
  - Kendra Lester
  - Tiffany Thomas
  - Tesia Morris

*Professional*  
**TRAINING  
& CERTIFICATION**





# STAFF ACCOMPLISHMENTS



- **Local Chapter Board of Directors**
  - Chris Dyckman – ACFE Membership Director
  - Hillary Bojan – IIA Vice President/Treasurer
  - Tiffany Thomas – NIGP Assistant Treasurer



# STAFF ACCOMPLISHMENTS

- **Kalinthia Dillard Recognized for Leadership and Impact in and beyond PBC**
  - **Legal Trail Blazer** — Sheree Davis Cunningham Black Women Lawyers Association & F. Malcom Cunningham Sr. Bar Association
  - **Emerald Award** — Girl Scouts of Southeast Florida
  - **Women of Impact** — International Career and Business Alliance



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



October 1, 2022 – March 31, 2023

## **Intake and Investigations Highlights**

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Intake Activities

Current 6 Months	
137	Complaints of wrongdoing
34	<b>Intake Activities led to:</b> <ul style="list-style-type: none"> <li>- 1 Investigation</li> <li>- 4 Referrals to OIG Contract Oversight and Evaluations Division</li> <li>- 16 Referrals to LEAs or COEs</li> <li>- 2 Management Inquiries</li> <li>- 11 Management Referrals</li> </ul>
7	Public Records Requests

Previous 6 Months	
118	Complaints of wrongdoing
53	<b>Intake Activities led to:</b> <ul style="list-style-type: none"> <li>- 15 Investigations</li> <li>- 4 Referrals to OIG Contract Oversight and Evaluations Division</li> <li>- 22 Referrals to LEAs or COEs</li> <li>- 2 Management Inquiries</li> <li>- 10 Management Referrals</li> </ul>
10	Public Records Requests

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2022 – March 31, 2023

## Investigative Activities

	Current 6 Months	Previous 6 Months
On-going Investigations or Investigative Reviews	39	31
Referrals to Law Enforcement or to County or State Commissions on Ethics	13	338
Issued Reports	6	6
Recommendations Made	6	6
Recommendations Accepted	6	6



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***

## **Investigative Report 2022-0007: False Information on Rental Assistance Applications - Lake Park**

### **ALLEGATION:**

- A Lake Park CARES Act Rental Assistance Program applicant submitted fabricated documents to the County in support of multiple rental assistance applications.

### **FINDING: SUPPORTED**

- The applicant received a total of \$13,200 in assistance from the County. Thereafter, the applicant attempted to be paid for an additional \$5,800.
- The information the applicant submitted was riddled with inconsistent and false information. The applicant's employer confirmed that the loss of employment documentation was fraudulent.

### **RECOMMENDATION:**

**The County seek reimbursement of \$13,200.**



**Emergency Rental  
Assistance  
Program**

**Identified Costs  
\$13,200**

**Referred to  
Law Enforcement**

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2021-0018: Spa Tique Nails False Statement on CARES Act Grant

### ALLEGATIONS:

- A CARES Act Restart Business Grant applicant did not disclose prior Payroll Protection Program (PPP) funding, as required.

### FINDINGS: SUPPORTED

- Spa Tique Nails owner did not disclose the receipt of PPP funds on the Restart Grant application, as required. Had the PPP funds been reported, Spa Tique's Restart Grant would have been reduced by \$10,600.00.

### RECOMMENDATION :

The County seek reimbursement of \$10,600



Identified Costs  
\$10,600  
Recoupment  
\$10,600

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2021-0019: Fritz Denochamps – False Statements on CARES Act Restart Grant Applications

### ALLEGATION:

- An applicant inappropriately received a \$4,104 CARES Act Restart Business Grant.

### FINDINGS: SUPPORTED

- An applicant submitted a County Restart Grant application on behalf of his business, 7 Eagles, that did not disclose the receipt of CARES Act Payroll Protection Program (PPP) funds, as required. Had the PPP funding been reported, 7 Eagles' Restart Grant would have been reduced by \$4,104.00.

### RECOMMENDATION :

The County seek reimbursement of \$4,104.



Identified Costs  
\$4,104  
Recoupment  
\$4,104

*Referred to  
Law Enforcement*

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2021-0016: Inaccurate Information on Riviera Beach CARES Act Rental Assistance Application

### ALLEGATION:

- A CARES Act Rental Assistance applicant provided inaccurate information in her applications, which resulted in improper funding.

### FINDING: SUPPORTED

- The applicant submitted applications for the same location and time period after creating two separate application accounts, but with different email addresses and social security numbers. The landlord that received the assistance on behalf of the applicant was the applicant's mother.



Identified Costs  
\$4,500

### RECOMMENDATION :

The County seek reimbursement of \$4,500.

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2022-0019: False Information on Palm Beach County Emergency Rental Assistance Program Lake Worth Applications

### ALLEGATION:

- A County Rental Assistance Program applicant provided false employment information in her applications, which resulted in \$10,100 of inappropriate funding to her landlord.

### FINDING: SUPPORTED

- The applicant submitted fabricated letters from her employer that stated the applicant had a reduction in work hours. In reality, those letters and a paystub the applicant submitted with one of those applications were fabricated.

### RECOMMENDATION :

The County seek reimbursement of \$10,100.



### Identified Costs

\$10,100

Recoupment

\$10,100

*Referred to  
Law Enforcement*

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2022-0009: False Information on County COVID-19 Assistance Program Applications by City of Delray Beach Employee

### ALLEGATION:

- A City of Delray Beach employee provided fabricated letters on city letterhead showing reduction in work hours to qualify for Rental Assistance.

### FINDING: SUPPORTED

- The applicant submitted fabricated letters on city letterhead that stated the applicant had a reduction in work hours, which resulted in \$7,007.25 of inappropriate funding to his landlord.

### RECOMMENDATION :

The County seek reimbursement of \$7,007.25.



Identified Costs  
\$7,007.25

**Referred to  
Law Enforcement**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2022 – March 31, 2023**

## **Results from past Investigations**

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Report 2019-0005 : Pahokee City Manager Inappropriate Purchasing Card Expenditures

**REPORT ISSUED: JUNE 24, 2020**

### **ALLEGATION:**

- City Manager Chandler Williamson made purchases in violation of City policies.

### **FINDING: SUPPORTED**

- Expenses were not related to approved, official City business; other travel lacked travel forms and receipts.

### **RESULTS :**

- City Manager paid City \$5,840.92 and resigned.
- **Oct 26, 2022 State COE recommended the Governor issue a reprimand and a civil penalty of \$4,500.**

**Identified  
Costs  
\$5,840.92**

**Questioned  
Costs  
\$15,941.08**

**Recoupment  
\$5,840.92**

**Referred to  
Law Enforcement  
& COEs**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Investigative Report 2020-0007: Delray Beach Reclaimed Water Reporting**

**REPORT ISSUED: MAY 6, 2021**

**ALLEGATION:**

- **City staff and/or elected officials concealed and/or misrepresented their knowledge of issues with drinking water when documenting and reporting the City's adherence to required protocols to the Florida Department of Health (FDOH).**

**FINDING: SUPPORTED**

- **City mid-level staff were aware of at least one report of sickness caused by drinking water when, in December of 2018, the City reported to the FDOH that no reports of sickness or illness had been received.**



# INSPECTOR GENERAL'S SIX MONTH REPORT



Investigative Report 2020-0007: Delray Beach Reclaimed Water Reporting cont.

**REPORT ISSUED: MAY 6, 2021**

**FINDING: SUPPORTED**

- **City mid-level staff were aware of at least one report of sickness caused by drinking water when, in December of 2018 the City reported to the FDOH that no reports of sickness or illness had been received.**

**MORE TO THE STORY: [MAY 3, 2023](#)**



Delray Beach has agreed to pay \$818,500 to settle former city utilities worker [...] federal whistleblower lawsuit, which claimed she was fired for reporting that the city's reclaimed water system was making people and pets sick.

Two days after city commissioners approved the settlement at their April 18 meeting, the U.S. Department of Labor's Occupational Safety and Health Administration determined the city illegally harassed and terminated [the whistleblower] for reporting the pollution concerns....

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



October 1, 2022 – March 31, 2023

## **Contract Oversight and Evaluations Highlights**

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2022 – March 31, 2023

## Contract Oversight and Evaluations

Current 6  
Months

Previous 6  
Months

On-going Formal Reviews/Evaluations	2	3
Issued Reports	1	1
Recommendations Made	3	1
Recommendations Accepted	3	1
Issued Tips and Trends	0	1

# INSPECTOR GENERAL'S SIX MONTH REPORT



## CA-2021-0067: Town of Lantana Library Renovation Contract Review

### FINDINGS:

- The Town failed to promptly notify the OIG of contract mismanagement.
- The Contractor was not compliant with Florida's E-Verify law.
- The Contractor was not properly licensed, and the insurance certificate was altered and invalid.



**Contractor arrested  
by FL Dept. of  
Financial Services.**

### RECOMMENDATIONS:

The Town update bid award and evaluation procedures to include the requirements for E-Verify, vendor responsiveness and responsibility determinations, and OIG notification requirements for contract mismanagement.

**QUESTIONED COSTS  
\$411,731.90**

# INSPECTOR GENERAL'S SIX MONTH REPORT



Contract Oversight Activities: Much of our impact happens “below the water line.”



# INSPECTOR GENERAL'S SIX MONTH REPORT



## Contract Oversight and Evaluations Outreach

**HOW TO DO BUSINESS WITH LOCAL GOVERNMENT**

ARE YOU A **VENDOR** INTERESTED IN LEARNING HOW TO DO **BUSINESS** WITH **MUNICIPAL GOVERNMENT**?

Set your business up for success! Interact with purchasing managers representing cities in Palm Beach County. Gain valuable information on upcoming capital projects, the one-cent sales tax, and how your business should respond to bids and other solicitations.

**MARCH IS NATIONAL PROCUREMENT MONTH**

This is a complimentary event. No registration required. Attendees will be given a discount for lunch at onsite restaurant The Dancing Crane.

**FRIDAY, MARCH 24**  
**9:00 A.M. – 12:00 NOON**  
**Sandhill Crane Golf Club**  
 9500 Sandhill Crane Drive  
 Palm Beach Gardens, FL 33412

**PRESENTED BY**  
 CITY OF BOCA RATON • CITY OF BOYNTON BEACH  
 TOWN OF PALM BEACH • TOWN OF JUPITER  
 CITY OF PALM BEACH GARDENS  
 SEACOAST UTILITY AUTHORITY • CITY OF RIVIERA BEACH  
 VILLAGE OF WELLINGTON • CITY OF WEST PALM BEACH

**WITH SPECIAL GUESTS**  
 OFFICE OF INSPECTOR GENERAL  
**GUEST SPEAKER: INSPECTOR GENERAL JOHN CAREY**  
 PALM BEACH COUNTY COMMISSION ON ETHICS

Inquiries: Km1 Ra  
 kmra@pbgif.com

HOST CITY  
 PALM BEACH  
**Gardens**



**PROCUREMENT OFFICIALS**  
*vital in the fight against procurement fraud and corruption.*

Procurement officials are uniquely positioned to be the only ones who can identify the indicators of procurement fraud and corruption in real time. Law enforcement and auditors see these signs only after the crimes have been committed – if at all. If you identify any of these red flags, report them to the **Office of Inspector General**.

**REPORT FRAUD WASTE & ABUSE IN GOVERNMENT**

**Office of Inspector General**  
 100 Australian Avenue, 4th Floor  
 West Palm Beach, FL 33409

**HOTLINE: 877-0IG-TIPS**  
 Phone: 561-233-2350  
 Fax: 561-233-2376

Report suspicious procurement activity to your Palm Beach County Office of Inspector General.

Online: [www.pbcgov.com/oiig](http://www.pbcgov.com/oiig)  
 Email: [Inspector@pbcgov.org](mailto:Inspector@pbcgov.org)

**The RED FLAGS**  
 of Procurement Fraud and Corruption

reflect possible indicators of fraud and corruption derived from this list. This is not an exhaustive list. The red flags do not represent a recommendation regarding procurement actions, or service purchase.

# INSPECTOR GENERAL'S SIX MONTH REPORT



## OIG Intake Referral (No Report): PBC PACE Program Complaint - Ygrene

**ALLEGATION:** A homeowner alleged a PACE contractor did not complete installation of hurricane windows even though the contractor was fully paid and the tax bill assessed. This matter was referred to the PBC Office of Resilience (OOR) as a management inquiry.



### **FINDING: SUPPORTED**

- The project was not completed due to missing trim pieces caused by the pandemic and overseas supply chain issues.
- A third party vendor erred in the homeowner sign off process prior to completion, which resulted in payment to the contractor, and the added tax roll assessment.

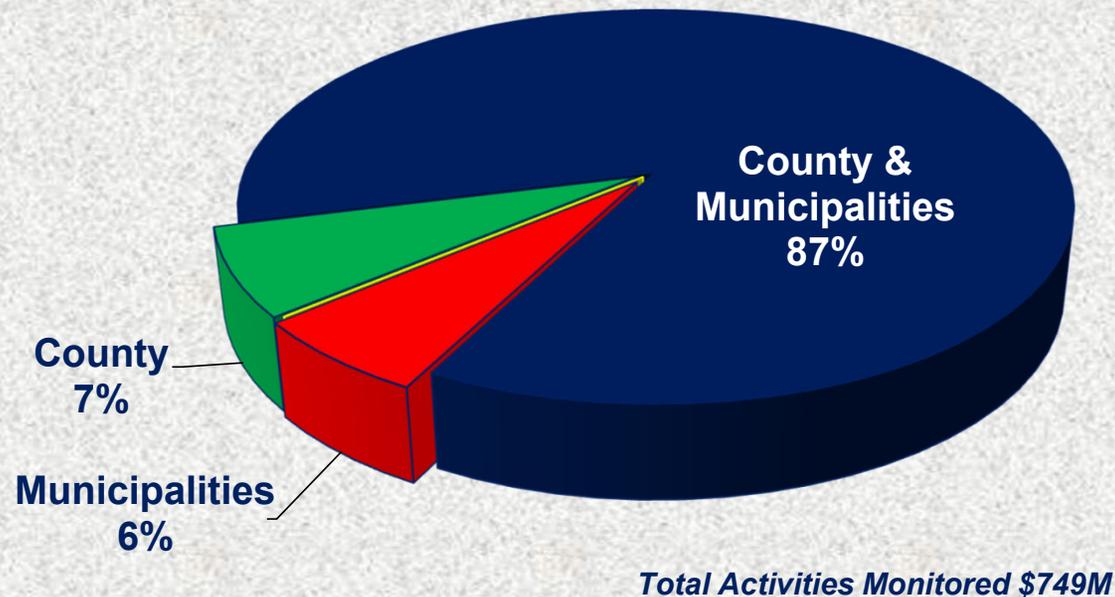
**RESULTS:** The PACE provider (Ygrene) completed the project, passed code inspection, corrected the tax roll assessment, and compensated the homeowner for the taxes paid.

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2022 – March 31, 2023

## Contract Oversight and Evaluations Monitored Activities



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **2 Open COVID-19 Reviews/Evaluations**



- **American Rescue Plan Act (ARPA)**
  - **Tracking budgets and expenditures of \$519.7M in federal funding for County and Municipalities**
  
- **ARPA & Coronavirus Aid, Relief, and Economic Security (CARES) Act**
  - **Conducting a countywide survey and review of premium pay supplements issued to employees during the COVID-19 pandemic**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2022 – March 31, 2023**

## **Audit Highlights**

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2022 – March 31, 2023

## Audit Activities

Current 6 Months

Previous 6 Months

Audit Activities	Current 6 Months	Previous 6 Months
On-going Audits	8	11
Issued Reports	4	1
Recommendations Made	31	9
Recommendations Accepted	18	9
Questioned Costs and Potential Cost Savings	\$166,696	\$89,925
Issued Tips and Trends	1	1

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Audit Report 2023-A-0002 – Palm Beach County Contract- Urban League of Palm Beach County

### FINDINGS:

- The County compensated the Agency for units of service that were not within the contract terms and scope of work or lacked sufficient documentation.
- The County compensated the Agency for payment requests that lacked original and properly signed cover memos as required by the Contract.

**Questioned Costs**  
**\$61,318.26**

**Identified Costs**  
**\$88,442.26**



### Recommendations:

- Consider recouping the \$88,442.26 paid to the Agency that was not within the contract terms and scope of work.
- Enhance County review of payment requests to identify units of service not within the contract terms and scope of work, and ensure the cover memos are originals and properly signed.

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Audit Report 2023-A-0003 – City of Boca Raton Accounts Payable Expenditures and Cash Disbursements

### FINDINGS:

- By splitting purchases, the City did not always comply with its purchasing card dollar threshold.
- The City did not always comply with its purchasing card purchase documentation requirement (lacked sales receipt and/or gift card documentation).



**Questioned Costs  
\$16,935.14**



### Recommendations:

- Enhance the review and oversight process to ensure split transactions do not occur.
- Enhance the Purchasing Card Policy and Procedures Manual guidance regarding split transactions.
- Comply with written procedures for purchasing card documentation.

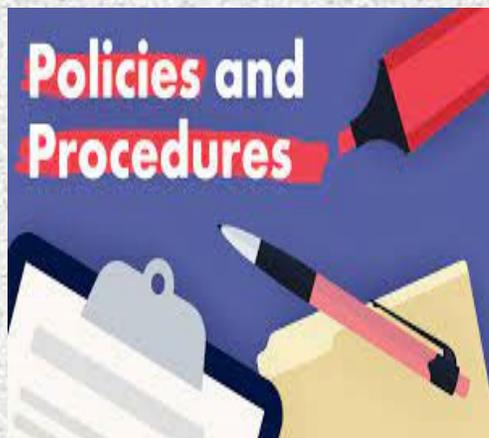
# INSPECTOR GENERAL'S SIX MONTH REPORT



## Audit Report 2022-A-0001 – Town of Highland Beach – IT Network Security Review

### FINDING:

- The Town lacked sufficient written guidance for certain IT processes.



### Recommendations:

- Implement written guidance for IT processes.
- Provide ongoing training to ensure staff are aware of roles and responsibilities related to asset/component sanitization and disposal; incident response and contingency/recovery processes; and access control management.

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Audit Report 2023-A-0004 – City of Atlantis – IT Network Security Review

### FINDINGS:

- The City lacked an accurate inventory list of network system components.
- The City lacked cybersecurity training.
- The City lacked sufficient written guidance for certain IT processes.



### Recommendations:

- Maintain an asset inventory list that includes all network components/devices.
- Establish a cybersecurity training program.
- Implement written guidance for IT processes.

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



October 1, 2022 – March 31, 2023

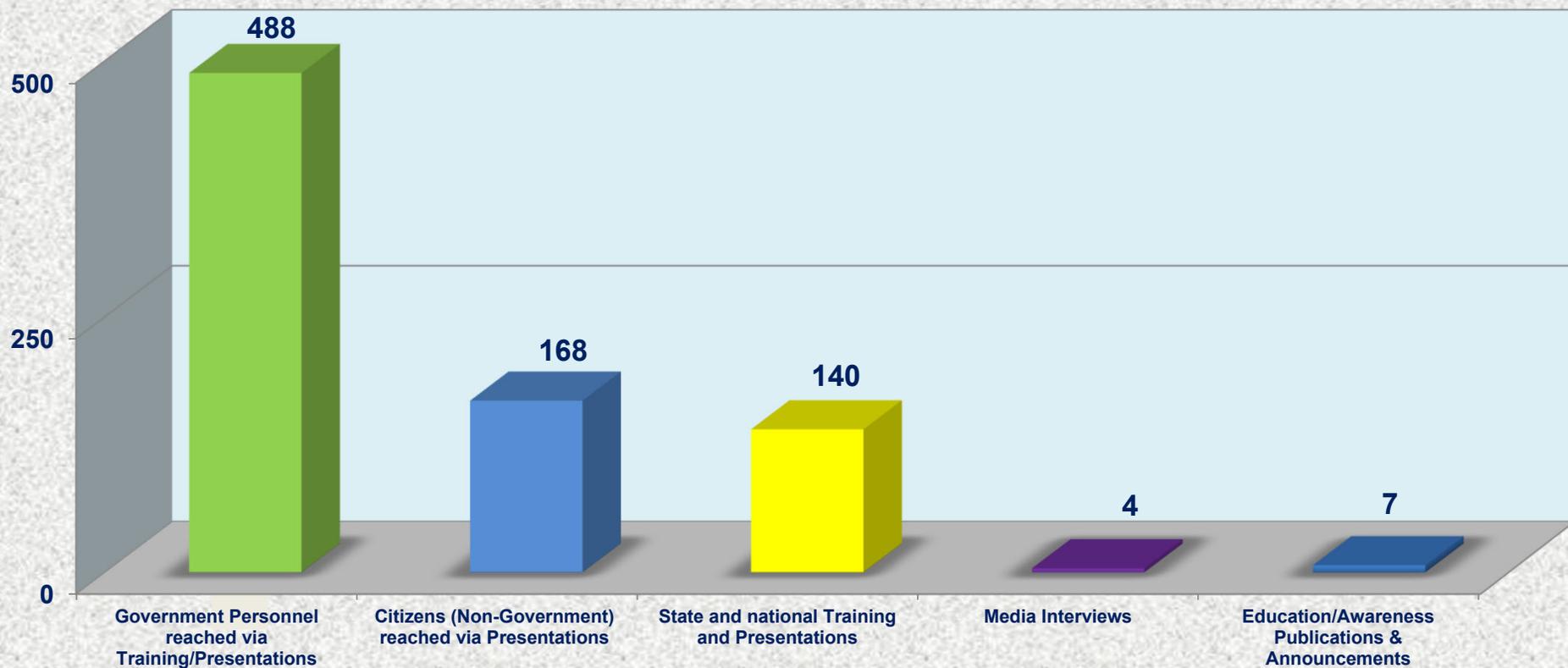
## **Training and Outreach**

# TRAINING AND OUTREACH



October 1, 2022 – March 31, 2023

*An ounce of outreach is worth a pound of enforcement.*





# TRAINING AND OUTREACH

Education/Awareness Publications, Announcements, and Activities



**HOW TO DO BUSINESS WITH LOCAL GOVERNMENT**

**WITH SPECIAL GUESTS**

OFFICE OF INSPECTOR GENERAL

**GUEST SPEAKER: INSPECTOR GENERAL JOHN CAREY**

March 21, 2023  
8am-10am

NonprofitsFirst

**PANEL DISCUSSION**

*Schemers, Fraud, and the Exploitation of Pandemic Funding and Other Nonprofit Concerns*

Guest Moderator - Peter L. Cruise, PhD,  
Executive Director, LeRoy Collins Public Ethics Academy and Nonprofits First Board Member

 <b>Dave Aronberg</b> State Attorney, Palm Beach County	 <b>Rod Davis</b> CEO President, BBB Serving Southeast Florida	 <b>John Carey</b> Inspector General Palm Beach County
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Holding Government Agencies Accountable 2 months ago  
penny@pompel.com # News & Politics

**Talk Of The Palm Beaches**

My Website | Contact

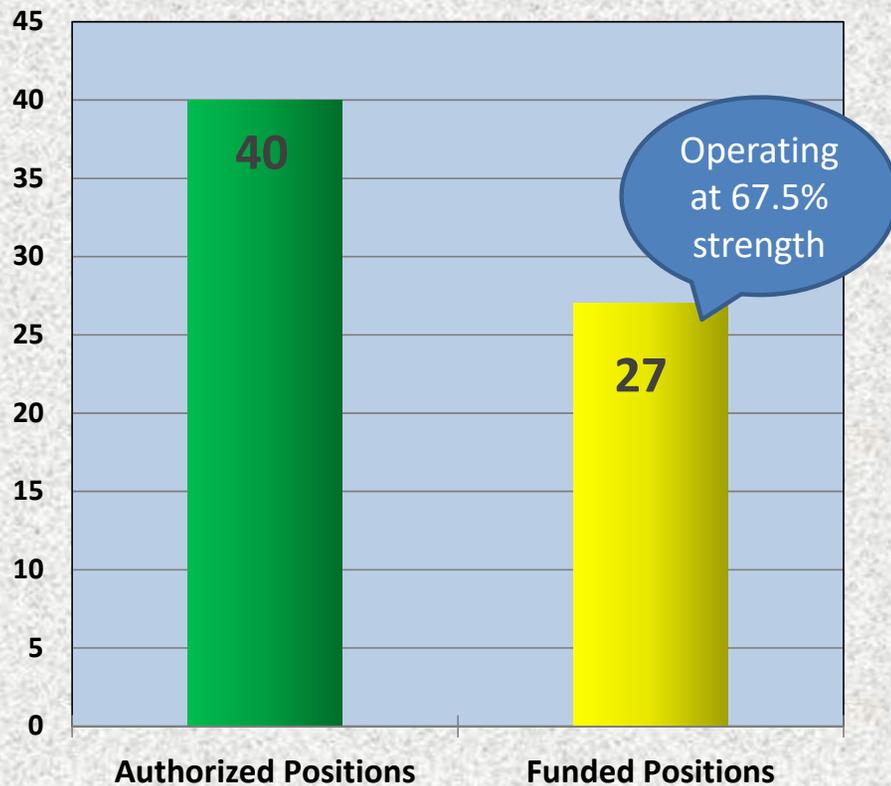


# ***INSPECTOR GENERAL'S SIX MONTH REPORT***

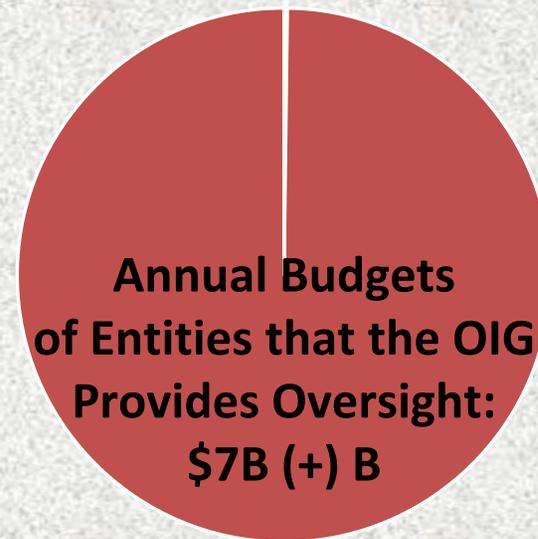


## **Budget and Staffing**

# INSPECTOR GENERAL BUDGET & STAFFING



OIG Annual Budget \$3.5 (+) M  
= 0.04%



\$3.5M = Approx. \$2.30 per Citizen

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Plans, Objectives, and Initiatives**

# PLANS, OBJECTIVES, AND INITIATIVES



Palm Beach County  
Office of Inspector General



## Strategic Plan 2023 - 2028

**Insight**  
Promoting efficiency  
and effectiveness

**Oversight**  
Holding government  
accountable

**Foresight**  
Preventing fraud,  
waste, and abuse

*"Enhancing Public Trust in Government"*

## MISSION, VISION, AND VALUES

### Mission Statement

To promote integrity, efficiency, and effectiveness in government in order to enhance public trust in government.

To provide independent and objective insight, oversight, and foresight through audits, investigations, contract oversight, reviews, and outreach activities.

### Vision Statement

A high-performance team partnering with informed stakeholders making positive impact in government and increasing public trust.

### Values

**P**rofessionalism – We take pride in our purpose, profession, products, results, and conduct.

**R**espect – We are respectful of others and recognize their value.

**I**ntegrity – We do the right thing, the right way, for the right reason.

**D**edication – We are dedicated to our purpose, our work, and the people we serve.

**E**xcellence – We strive for excellence in everything we do.

# ***PLANS, OBJECTIVES, AND INITIATIVES***



## **Strategic Goals:**

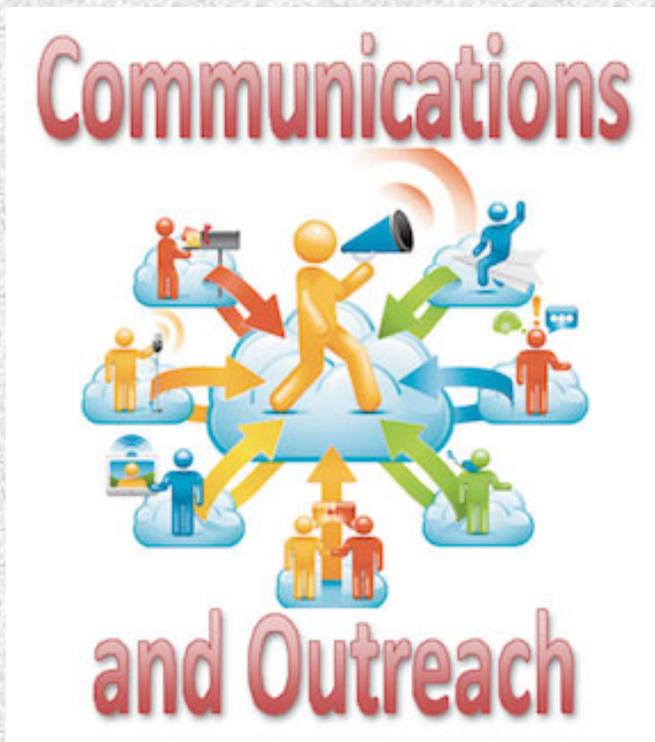
**Deliver results that promote integrity, excellence and accountability in government.**

**Strengthen relationships and build trust with external stakeholders.**

**Maximize organizational effectiveness.**



# PLANS, OBJECTIVES, AND INITIATIVES



**New Hotline Number!**  
**877-OIG-TIPS**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**June 28, 2010 – March 31, 2023**

## **SUMMARY OF MAJOR ACCOMPLISHMENTS TO DATE**



# ACCOMPLISHMENTS TO DATE

June 28, 2010 – March 31, 2023

**We Listen.**



- **12,900 (+)** Hotline/Office Calls and Correspondences

We offer an *independent* office for citizens in and out of government to bring concerns, questions, complaints.

**OUTPUT: At the End of the Day, “Enhancing Public Trust in Government.”**



# ACCOMPLISHMENTS TO DATE

June 28, 2010 – March 31, 2023

**We Guard and Save  
Taxpayers' Dollars.**



- **\$52.8 (+) M** Found in Questioned Costs
- **\$24.8 (+) M** Found in Potential Cost Savings

**OUTPUT: At the End of the Day, “Enhancing Public Trust in Government.”**



# ACCOMPLISHMENTS TO DATE

June 28, 2010 – March 31, 2023

## We Make Government Better.

- **1,278** Recommendations/Corrective Actions
- **91%** Management Acceptance Rate
- Share best practices
- Prevent bad practices



**OUTPUT: At the End of the Day, “Enhancing Public Trust in Government.”**



# ACCOMPLISHMENTS TO DATE

June 28, 2010 – March 31, 2023

## We Hold People Accountable.

- Investigations and Audits have led to **19** *arrests and/or prosecutions.*



- **650** referrals to Law Enforcement or Ethics Commissions.



**OUTPUT: At the End of the Day, “Enhancing Public Trust in Government.”**



***THANK YOU!***

***visit us online at [www.pbcgov.com/OIG](http://www.pbcgov.com/OIG)***