



*Enhancing Public Trust in Government*

# ***SIX MONTH STATUS REPORT***

***October 1, 2015 – March 31, 2016***

**John A. Carey, Inspector General**





# **OUTLINE**

- **MISSION & RESPONSIBILITIES**
- **OIG ACTIVITIES** (October 1, 2015 – March 31, 2016)
- **FISCAL YEAR 2016 BUDGET & STAFFING**
- **LAWSUIT UPDATE**
- **PLANS, OBJECTIVES, & INITIATIVES**

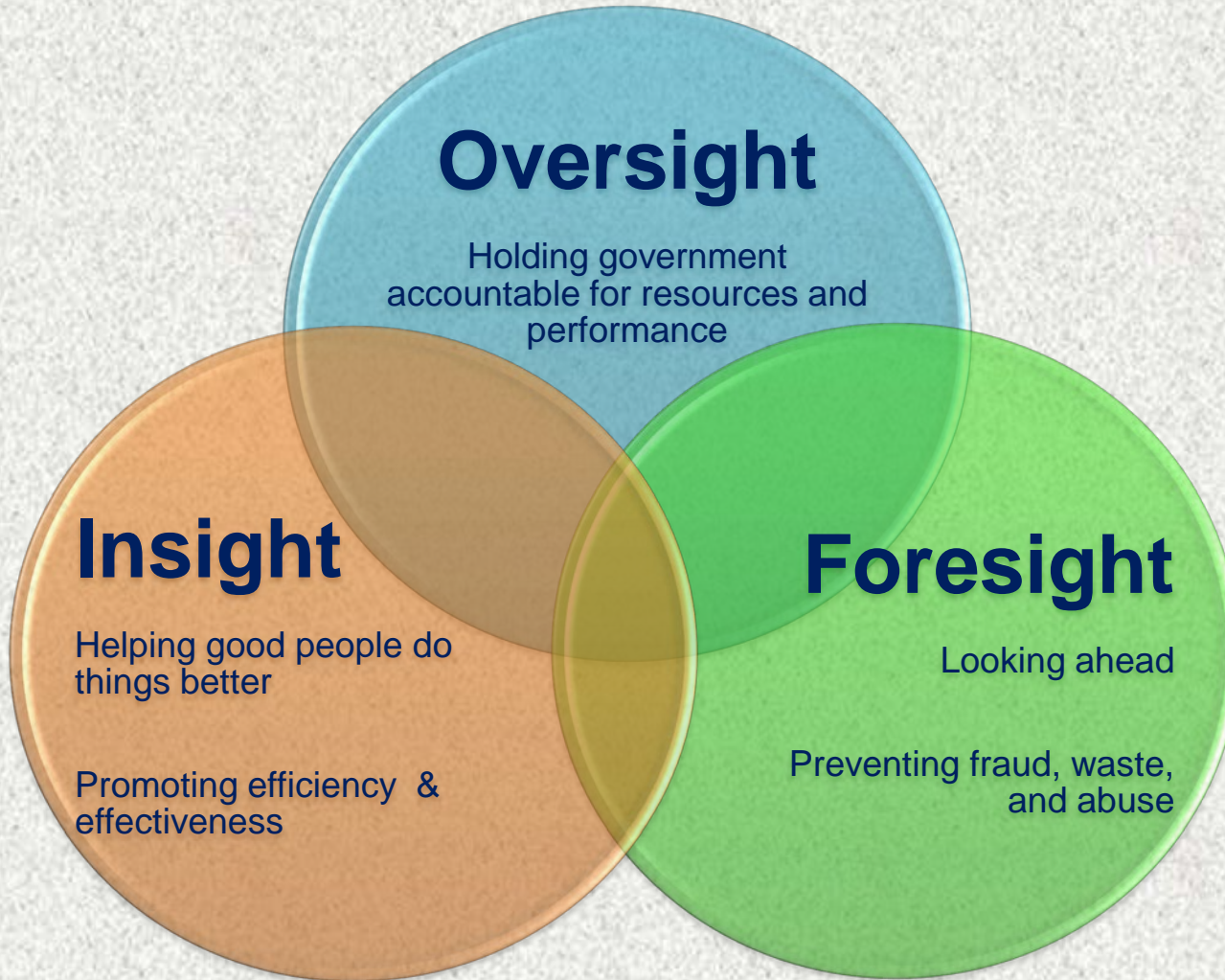
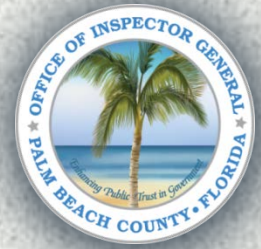


# OIG MISSION

- ▶ Our mission is to provide *independent and objective insight, oversight, and foresight* in promoting *efficiency, effectiveness, and integrity* in government.
- ▶ Ultimately, enhancing public trust in government.



# OUR OIG APPROACH

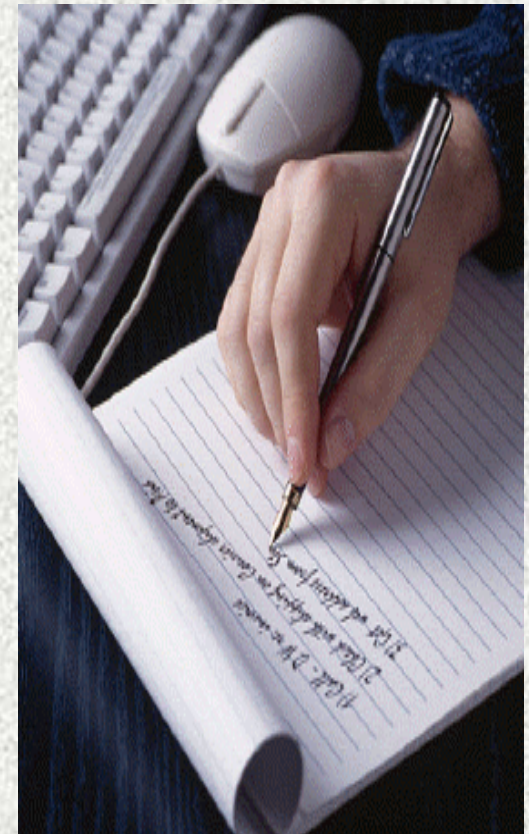




# ***INSPECTOR GENERAL'S RESPONSIBILITIES***



- **Publish Audit and Investigative Reports.**
- **Meet with Inspector General Committee every six months.**
- **Issue an Annual Report by December 31<sup>st</sup>.**





# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

## **Office of Inspector General Activities Related to:**

- **Intake & Investigations**
- **Contract Oversight**
- **Audit**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

## **Intake & Investigations**

### **Highlights**





# INSPECTOR GENERAL'S SIX MONTH REPORT

## INTAKE ACTIVITIES

### Current 6 Months

<b>399</b>	Number of calls to the Office & Hotline
<b>137</b>	Written Correspondences received
	<ul style="list-style-type: none"> <li><b>84</b> (61%) Complaints consisting of <b>84</b> Allegations of wrongdoing</li> </ul>
<b>4</b>	Correspondences led to the initiation of <b>3</b> Investigations and <b>1</b> referred to OIG Contract Oversight
<b>26</b>	Public Records Requests

### Previous 6 Months

<b>400</b>	Number of calls to the Office & Hotline
<b>182</b>	Written Correspondences received
	<ul style="list-style-type: none"> <li><b>105</b> (58%) Complaints consisting of <b>107</b> Allegations of wrongdoing</li> </ul>
<b>12</b>	Correspondences led to the initiation of <b>6</b> Investigations and <b>6</b> referred to OIG Contract Oversight
<b>47</b>	Public Records Requests

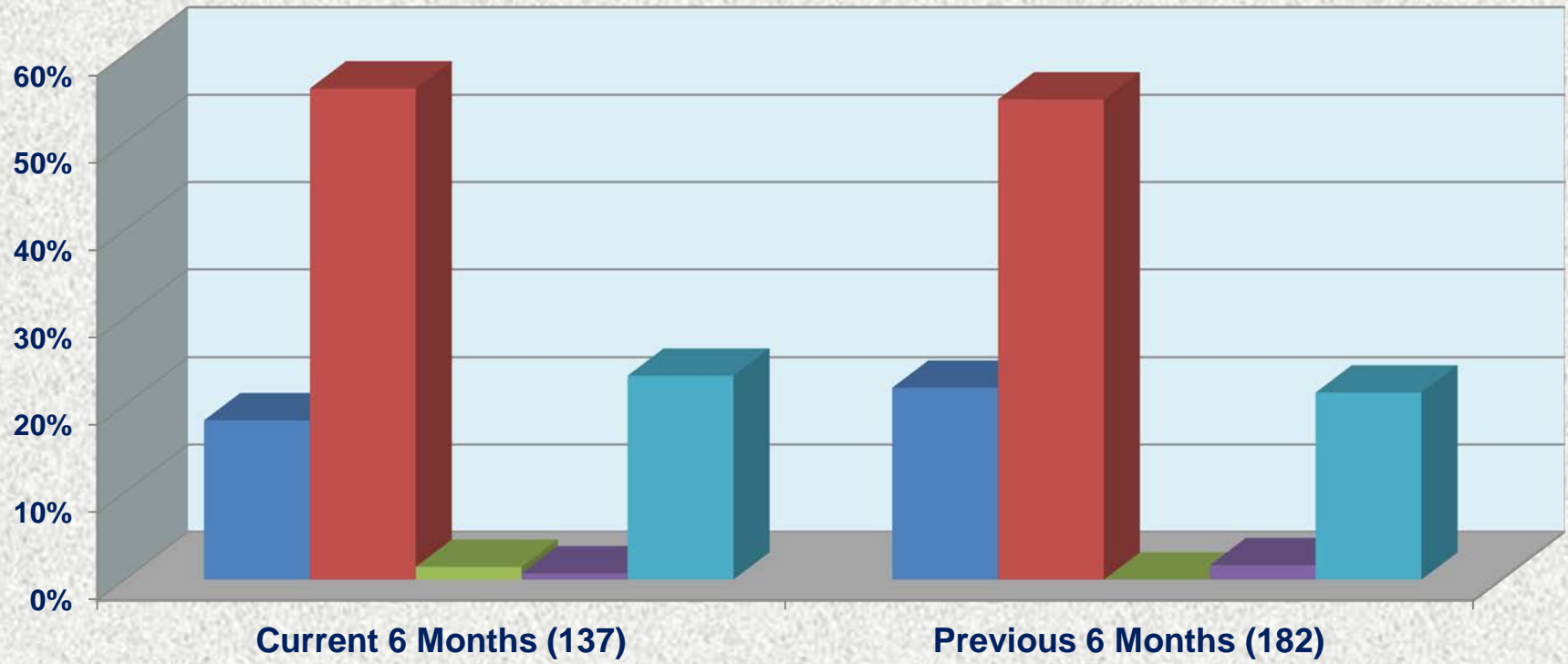


# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2015 – March 31, 2016

## Total Correspondences



■ County ■ Cities ■ Children's Services Council ■ Solid Waste Authority ■ Other

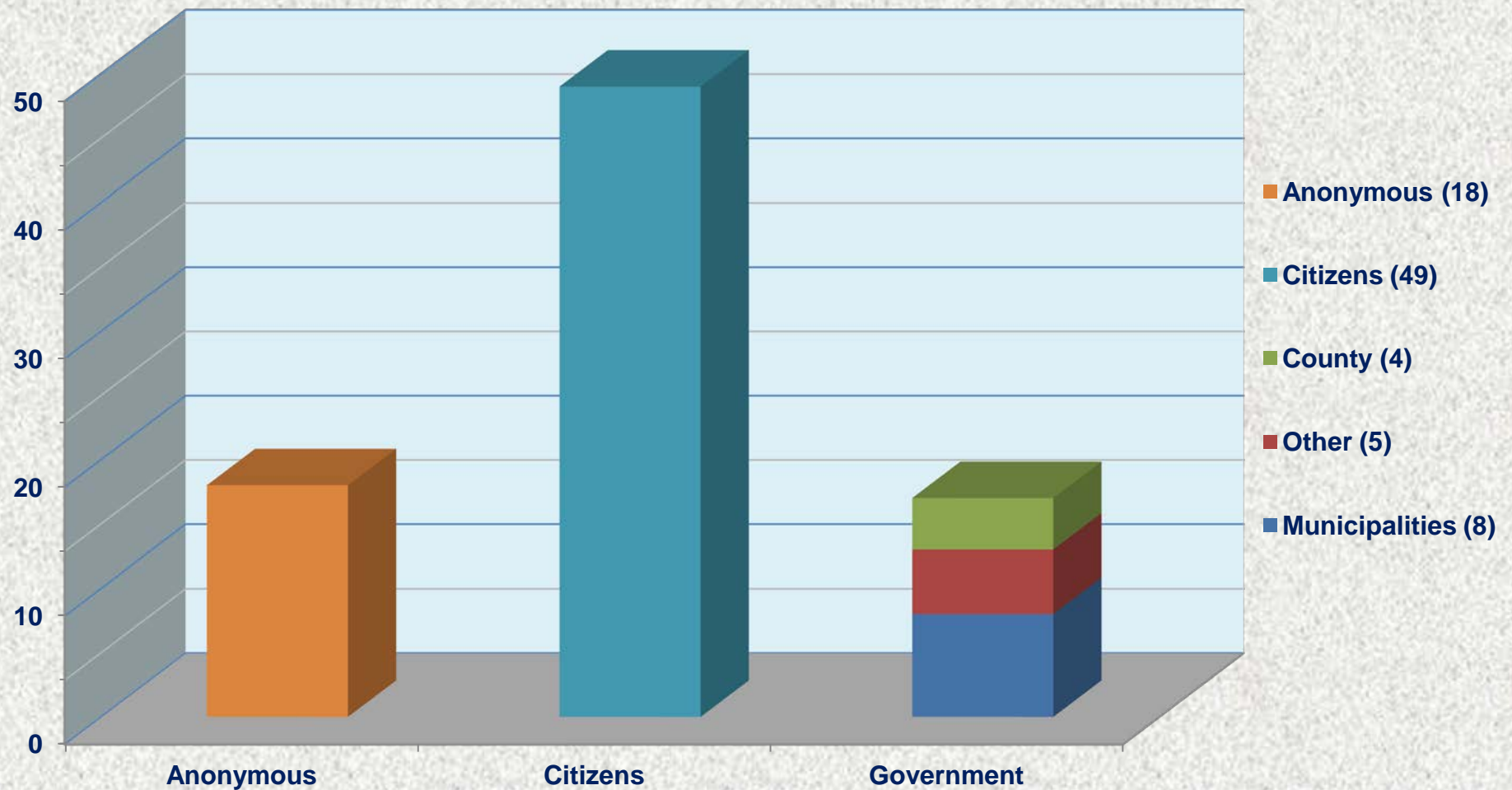


# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2015 – March 31, 2016

## Complaint Reporting Sources – 84 of the 137 Correspondences



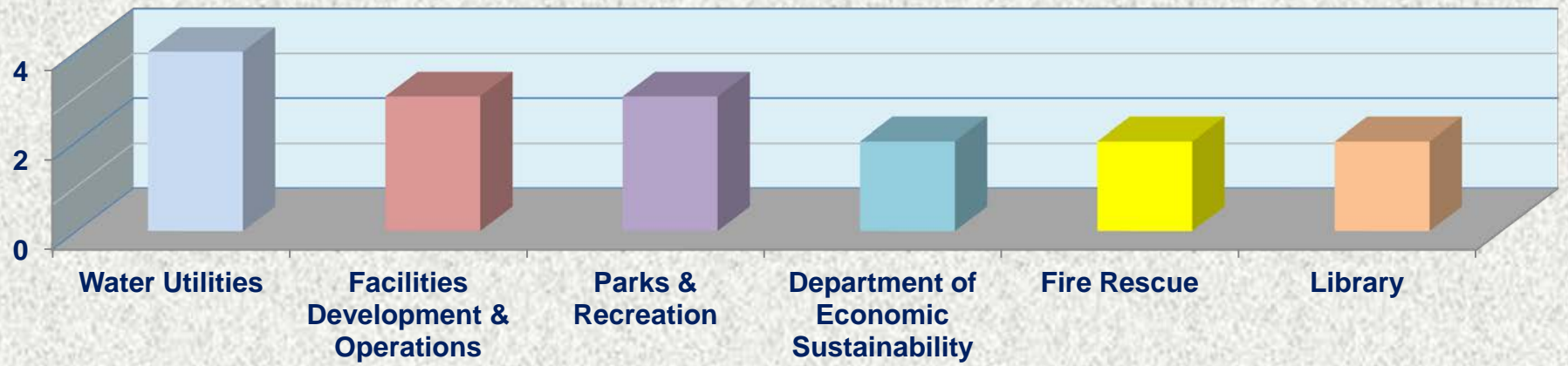


# INSPECTOR GENERAL'S SIX MONTH REPORT

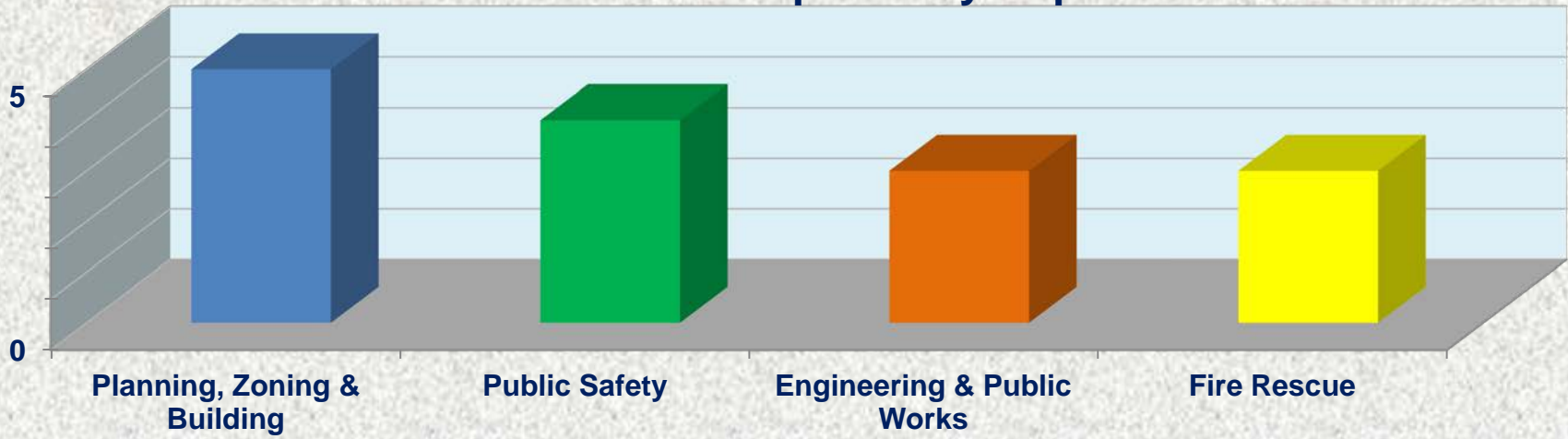


## Top Correspondences Per County Department

### Current 6 Months - Top County Departments



### Previous 6 Months - Top County Departments





# INSPECTOR GENERAL'S SIX MONTH REPORT



## Top Correspondences Per Municipality

Top Cities	
Current 6 Months	Previous 6 Months
Delray Beach (24)	Delray Beach (61)
Riviera Beach (19)	Riviera Beach (14)
Loxahatchee Groves (12)	Loxahatchee Groves (6)
West Palm Beach (6)	Pahokee (4)
Boynton Beach (3)	West Palm Beach (3)

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Top Allegations Made

Current 6 Months	
Employee Misconduct	36
Contract Improprieties	6
Financial Improprieties	2
Public Records	2

Previous 6 Months	
Employee Misconduct	31
Financial Improprieties	6
Contract Improprieties	4
Public Records	2



# **INSPECTOR GENERAL'S SIX MONTH REPORT**



## **Investigative Activities**

	<b>Current 6 Months</b>	<b>Previous 6 Months</b>
<b>Investigations Initiated (including Management Reviews)</b>	<b>6</b>	<b>15</b>
<b>Self Initiated Preliminary Inquiries</b>	<b>N/A</b>	<b>6</b>
<b>Cases Initiated by OIG (Audit &amp; Investigations) – Referred to PCU for Criminal Prosecution</b>	<b>2</b>	<b>1</b>
<b>Issued Reports</b>	<b>4</b>	<b>2</b>
<b>Corrective Actions/Recommendations Made</b>	<b>16</b>	<b>5</b>
<b>Corrective Actions/Recommendations Accepted</b>	<b>16</b>	<b>5</b>

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigation #2015-0008 ERM Automotive Repair Discount

- A PBC Environmental Resources Management employee falsified County documents in order to use a County vehicle for personal reasons.
- The employee also attempted to intimidate a local merchant and staff by claiming he would conduct regulation inspections, if the repairs to his personal vehicle were not discounted.

Both allegations were supported.

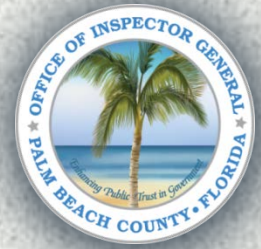
Questioned Costs **\$167**  
Identified Costs **\$45**

The Department Director terminated the employee and implemented a new vehicle use policy to include a supervisory review of vehicle use logs.





# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigation #2015-0004 PBC Medical Examiner's Office

- A PBC Medical Examiner's Office employee used the County's internet connections and resources to conduct work related to his personal businesses and excessively visited social media websites while on official duty, which interfered with his work productivity.
- The employee also violated the County's email policy, Merit Rules, and State Statutes by disseminating through the County email system Public Records exempt from disclosure.



The employee retired after our report was released. The Medical Examiner implemented three recommendations to limit access to and the dissemination of records exempt from public disclosure.

All three allegations  
were supported.

# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Related Report #2015-0003 Delray Beach Employee Vendor

• A Treatment Plant Operator and a Traffic Maintenance Supervisor were identified as owners of American Traffic Products & Services, Inc., a registered City vendor, who caused the City to pay for 24 purchases totaling **\$129,484.79** (QC) for products the City never received.



Due to the criminal aspect, we referred the case to the SAO PCU. PCU's expanded scope identified an additional **\$28,654.42** (QC) and a City Streets & Traffic Superintendent.

Questioned Costs  
**\$158,139**  
Identified Costs **\$133,445**  
Avoidable Costs **\$71,036**



All three former City employees were arrested in mid-February 2016 and charged with one count each of Organized Scheme to Defraud (\$50,000 or more) [1st Degree Felony] and Grand Theft over \$100,000 [2nd Degree Felony].





# INSPECTOR GENERAL'S SIX MONTH REPORT



## Investigative Review #2015-0006 Palm Beach Tran Connection



- Palm Tran Connection supervisors were **altering times** and/or directing dispatchers to alter times in their computerized reservations and monitoring system **resulting in inaccurate and inflated** On-Time Performance Rate (OTPR) data being presented to the BOCC and other stakeholders.
- From February, 2015 through March, 2016, between **21,000** and **46,000** time changes were made thereby inaccurately increasing the OTPR.

We found the allegation to be true.

Palm Tran accepted all nine recommendations, some of which have already been implemented.

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

## **Contract Oversight**

### **Highlights**



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Contract Oversight**

**PREVENTION:** To reduce the appearance of and opportunity for vendor favoritism and inspire public confidence that contracts are being awarded equitably and economically, Contract Oversight staff routinely attend selection committee meetings and perform contract oversight activities.

- **Current Number of Contracts Monitored: 105**
- **Current Contract Value: \$1.22 Billion**
- **Number of Procurement Meetings Attended: 59**

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2015 – March 31, 2016

## Contract Oversight

Current 6  
Months

Previous 6  
Months

Issued Reports	2	2
Recommendations Made	4	1
Recommendations Accepted	4	1
Questioned and Identified Costs	\$683,901	\$3,075,543
Avoidable Costs	-	\$9,024,710



# **INSPECTOR GENERAL'S SIX MONTH REPORT**



## **Contract Oversight Notification 2016-N-0001 Palm Beach County – Water Utilities Department (WUD) Palm Beach County COU 2014-N-0003 Corrective Action Review**

### **FINDINGS:**

- 1. The Contract Review Committee deferred the approval of eight requests for final payment which did not comply with the Local Government Prompt Payment Act (F.S. §218.70).**
- 2. WUD submits items such as final payments, change orders, and work authorizations with a comparatively high rate of deferred items by the Contract Review Committee. Deferrals add time to the Committee's approval process and delay the start or completion of projects.**



### **CORRECTIVE ACTIONS TAKEN BY WUD:**

- 1. Developed a policy to ensure that payments are made to contractors within 20 business days as required by the Law.**
- 2. Developed a Payment/Final Contract Summary Check List.**
- 3. Created Pay Request and Final Pay Request Routing Process Diagrams.**



# **INSPECTOR GENERAL'S SIX MONTH REPORT**



## **Contract Oversight Report 2016-R-0001 City of West Palm Beach Municipality Contract Monitoring Follow Up**

### **FINDINGS:**

- 1. No documented policy or procedure for contract monitoring, which increased the likelihood of City funds not being expended appropriately.**
- 2. No policy or procedure about the manner in which contract files are maintained, which increased the opportunity for errors in contract management to occur.**
- 3. No citywide contract risk assessment tool being used. Therefore staff resources available for contract monitoring not focused in an efficient and effective manner.**



**Questioned & Identified  
Costs = \$683,901**

### **Recommendations:**

- 1. Implement a citywide contract monitoring policy/procedure and provide staff training.**
- 2. Address in a policy or procedure a uniform method by which contract files are maintained.**
- 3. Develop and implement a contract monitoring risk assessment tool.**



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

## **Audit**

## **Highlights**

# INSPECTOR GENERAL'S SIX MONTH REPORT



October 1, 2015 – March 31, 2016

## Audit Activities

Current 6  
Months

Previous 6  
Months

Issued Reports	2	1
Recommendations Made	27	40
Recommendations Accepted	27	40
Questioned and Identified Costs	\$1,265,832	\$2,308,793
Avoidable Costs	\$84,675	\$1,630,407





# ***INSPECTOR GENERAL'S SIX MONTH REPORT***

## **Audit Report 2016-A-0001 - Village of Palm Springs, Public Service Department**

**FINDINGS:** Internal control weaknesses identified; resulting in 16 recommendations.

- **No Monitoring of Fuel Transactions**
- **Incorrect Mileage Entries and Discrepancies between Vehicle Lists**
- **No Contract for Purchase and Delivery of Fuel**
- **No Policies and Procedures for Fuel Program**
- **Insufficient Justification for Some Credit Card Purchases**
- **No Maintenance Management Work Order System**
- **No Process for Contract Monitoring**
- **No Scrapping Policy and Procedure**

**Questioned Costs  
\$1,145,202**

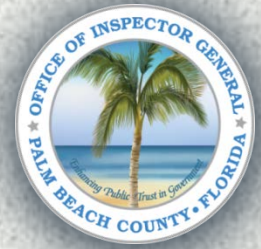
**Avoidable Costs  
\$84,675**

**Corrective Actions:** All 16 recommendations accepted, 15 implemented as of March 31, 2016.

- **Fuel Monitoring with Exception Reporting**
- **Reconciliations being Performed**
- **New Fuel Contract**
- **New Village Council Resolution and New Policies and Procedures**



# INSPECTOR GENERAL'S SIX MONTH REPORT



## Audit Report 2016-A-0002 - City of Delray Beach, Purchasing

**FINDINGS:** Internal control weaknesses identified; resulting in 11 recommendations.

- Three quotes not always obtained as required by City Ordinance.
- Purchases identified as Sole Source and City Standard lacked proper justification.
- Purchasing Card transactions split into multiple transactions, circumventing established single transaction limits.
- Duties not adequately segregated in City warehouses.
- No written policies and procedures for store credit cards and food related purchases.



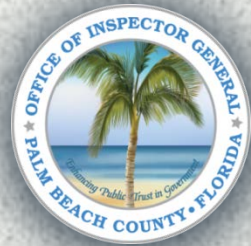
**Questioned Costs  
\$120,630**

**Corrective Actions:** All 11 recommendations accepted, 8 implemented as of March 2, 2016.

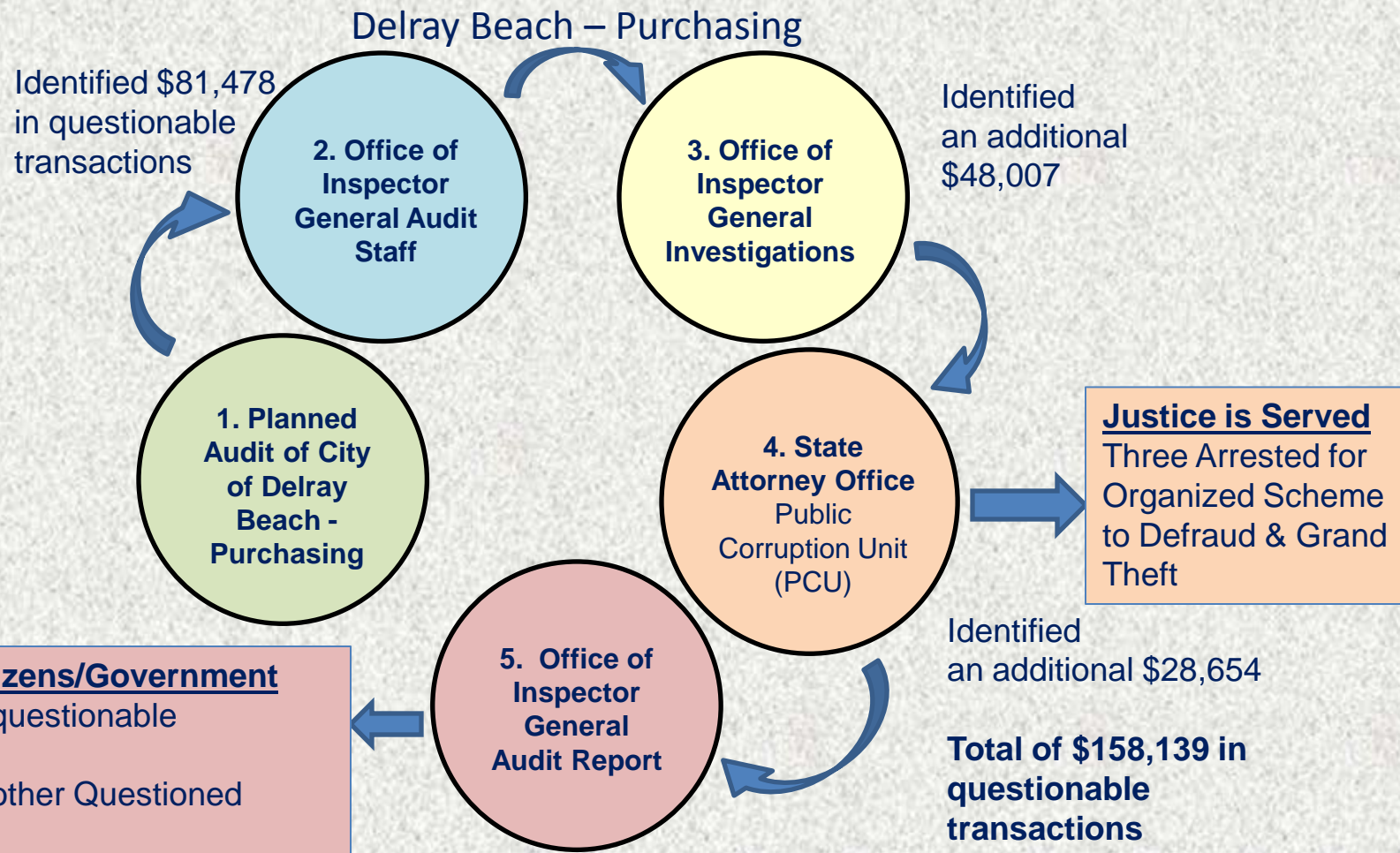
**Criminal Action:** Questionable transactions referred to State Attorney's Office. Three former City employees arrested and charged with Organized Scheme to Defraud and Grand Theft over \$100,000.



# INSPECTOR GENERAL'S SIX MONTH REPORT



## How we work together to fight fraud, waste, and abuse



# **INSPECTOR GENERAL'S SIX MONTH REPORT**



## **March 22, 2016 Letter to Village of Royal Palm Beach – Fleet/Fuel Review**

**Preliminary review of the Village's fueling operations revealed adequate internal controls. No significant risks were identified; thus, we did not engage an audit. The following positive controls were identified:**

- **A Fuel Card Program is utilized and includes:**
  - a) **One fuel card issued per vehicle.**
  - b) **Required entry of odometer reading and PIN #.**
  - c) **Immediate exclusion of local taxes.**
  - d) **Monthly Purchase Activity detail reports.**
  - e) **Monthly summary reports including Financial, Tax, Exception, and Site (location).**
- **Invoiced fuel charges are reviewed and posted monthly.**



**To further strengthen internal controls we suggested:**

- **Fuel Purchase Activity Reports (detail) be distributed to the each department for review and approval of the monthly transactions.**
- **Monthly Exception Summary Reports be reviewed and approved by the Director of Public Works.**



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**Prior Years Significant**

**Open Recommendations**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Investigations - Prior Years Significant Open Recommendations**

### **Investigation 2014-0009, Issued April 15, 2015** **PBC Engineering & Public Works – CCNA Short List**

#### **Open Recommendation:**

- (2) The County implement a policy requiring County employees, with procurement responsibilities, to recuse themselves in matters that involve those with whom they have personal or private relationships that could reasonably be a perceived or actual conflict.**

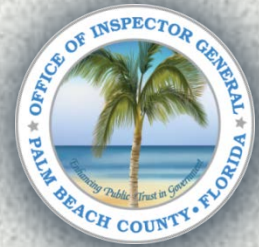
#### **Management Response dated July 7, 2015:**

**Procurement responsibilities (recuse when conflict) – no action taken to date, pending clarification of how to accomplish.**

**(Subsequent requests for updates to Management on 9/29/2015, 12/2/2015, 12/17/2015, and 4/4/2016 have not been responded to.)**



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Audit - Prior Years Significant Open Recommendations**

### **Report Number 2014-A-0005, Issued September 22, 2014 City of Belle Glade – Audit of Cash Disbursements**

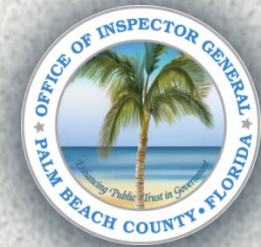
#### **Open Recommendations:**

- (2) The City Manager should direct the establishment of a contract management process.**
- (3) The City Manager should propose a policy that ensures all contracts containing an auto-renewal are brought to the Commission in a timely manner before the contract renewal date.**
- (14) The City should seek an opinion from the State Attorney General as to the legality of the City's Retirement Recognition Ordinance.**

#### **Management Response dated March 21, 2016:**

**The City Manager indicated completion dates are undeterminable, and that staff will continue to address the recommendations to the extent that limited time and staff resources permit.**





# OIG RETURN ON INVESTMENT

**Cost of OIG to date: Approx \$12 M.**

**Oct 2015 – March 2016**

**June 2010 – Present**

**Questioned Cost**

A finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable and/or lacks adequate documentation.

**\$2,107,801**

**\$20.5 M**

**Identified Cost**

Those dollars that have the potential of being returned to offset the taxpayers' burden.

**\$133,728**

**\$1.9 M**

**Potential Avoidable Costs**

Dollar value that will not be spent over three years if OIG's recommendations are implemented.

**\$155,711**

**\$19.9 M**

**Recommendations/Corrective Actions**

**47**  
**(100% Acceptance Rate)**

**524**  
**(94% Acceptance Rate)**

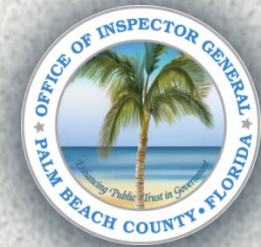
**Calls and Correspondences**

**536**

**8,959**

**At the End of the Day, the OIG Provides Trust in Government.**

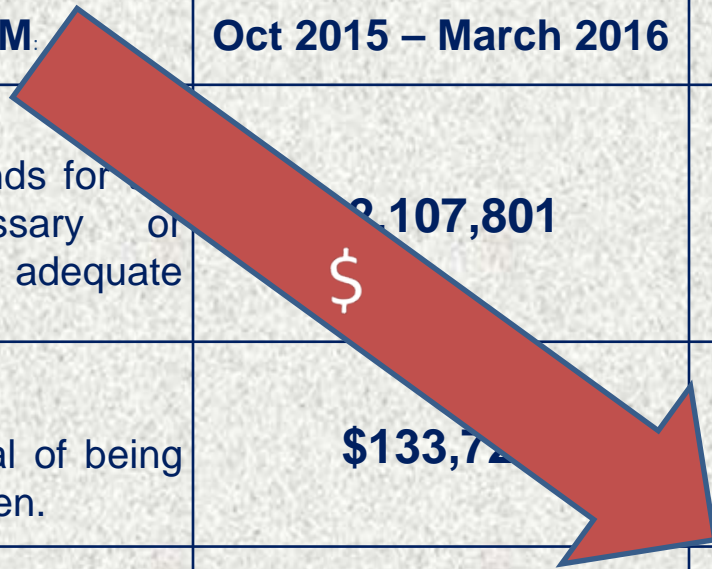




# OIG RETURN ON INVESTMENT

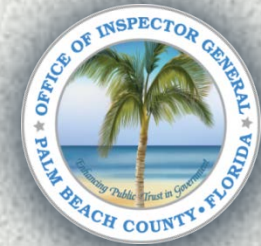
**Cost of OIG to date: Approx \$12 M.**

	Oct 2015 – March 2016	June 2010 – Present
<b>Questioned Cost</b> A finding that the expenditure of funds for intended purpose is unnecessary or unreasonable and/or lacks adequate documentation.	\$2,107,801	\$20.5 M
<b>Identified Cost</b> Those dollars that have the potential of being returned to offset the taxpayers' burden.	\$133,721	\$1.9 M
<b>Potential Avoidable Costs</b> Dollar value that will not be spent over three years if OIG's recommendations are implemented.	\$155,711	\$19.9 M
<b>Recommendations/Corrective Actions</b>	47 (100% Acceptance Rate)	524 (94% Acceptance Rate)
<b>Calls and Correspondences</b>	536	8,959



**At the End of the Day, the OIG Provides Trust in Government.**





# OIG RETURN ON INVESTMENT

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2015 – March 2016

June 2010 – Present

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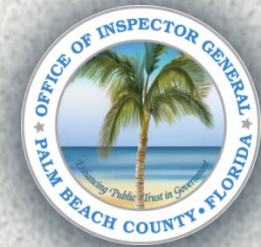


# OIG RETURN ON INVESTMENT

Cost of OIG to date: Approx \$12 M.		2015 – March 2016	June 2010 – Present
<b>Questioned Cost</b> A finding that the expenditure of funds for the intended purpose is unnecessary or unreasonable and/or lacks adequate documentation.	<b>I N T E G R I T Y</b>	<b>\$2,107,801</b>	<b>\$20.5 M</b>
<b>Identified Cost</b> Those dollars that have the potential of being returned to offset the taxpayers' burden.		<b>\$133,728</b>	<b>\$1.9 M</b>
<b>Potential Avoidable Costs</b> Dollar value that will not be spent over three years if OIG's recommendations are implemented.		<b>\$155,711</b>	<b>\$19.9 M</b>
<b>Recommendations/Corrective Actions</b>		<b>47</b> (90% Acceptance Rate)	<b>524</b> (94% Acceptance Rate)
<b>Calls and Correspondences</b>		<b>536</b>	<b>8,959</b>

**At the End of the Day, the OIG Provides Trust in Government.**





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**2015 – March 2016**

**June 2010 – Present**

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**Recommendations/Corrective Actions**

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(0% Acceptance Rate)

**524**  
(94% Acceptance Rate)

**Calls and Correspondences**

**536**

**8,959**

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**At the End of the Day, the OIG Provides Trust in Government.**





# **GENERAL TRENDS (SINCE OIG INCEPTION)**

- Lack of, or weak, Internal Controls**
- Contract Selection Committee Issues**
- Wide variety of employee misconduct based on:**
  - Motive of personal gain and**
  - Lack of management oversight**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***

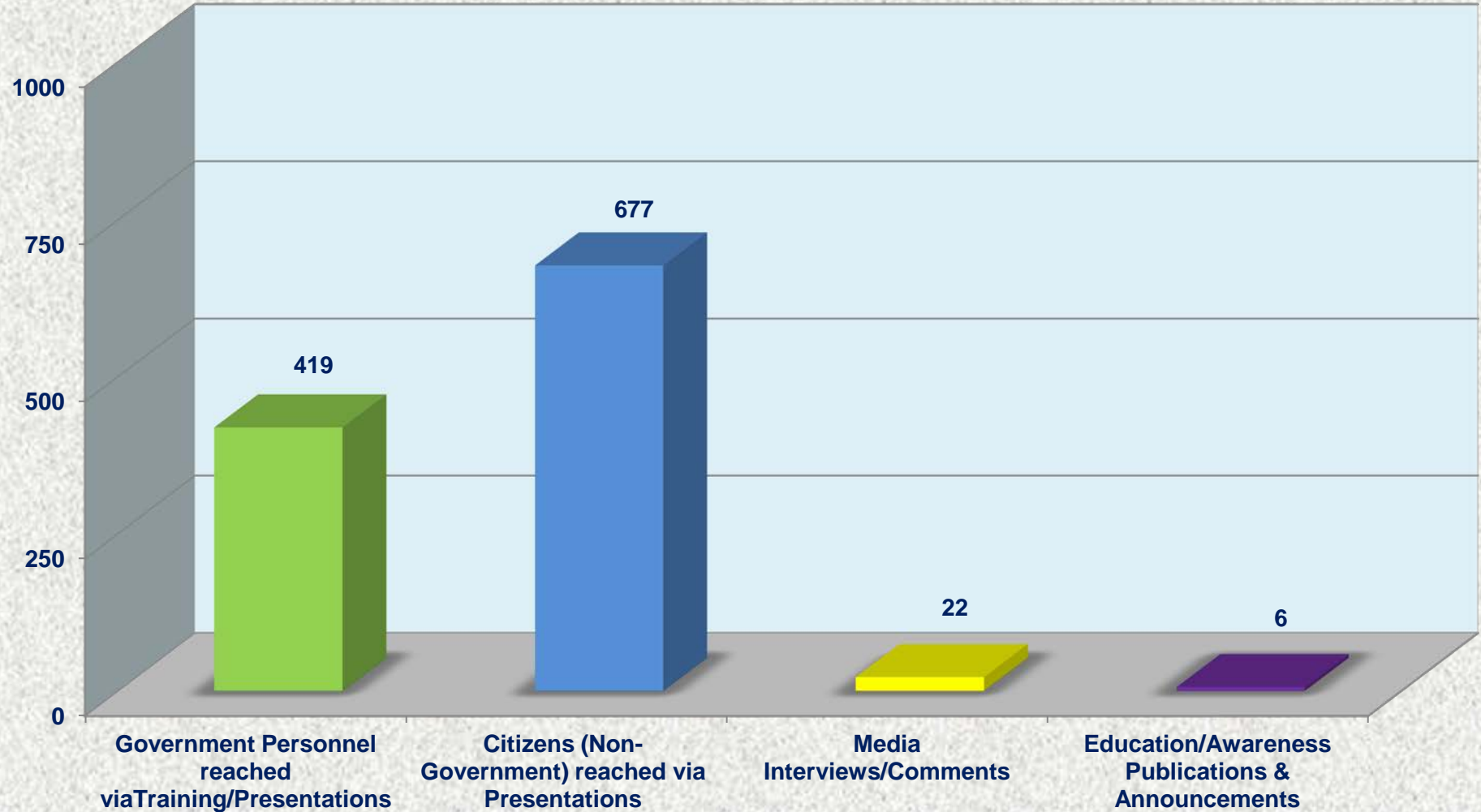


**October 1, 2015 – March 31, 2016**

## **Training and Outreach**



# TRAINING AND OUTREACH



# TRAINING AND OUTREACH



## Education/Awareness Publications & Announcements



- Lee County Charter Review Committee
- Florida Audit Forum
- PB County Internal Auditors/Inspectors General Forum



Suncoast High School  
Career Day







# ***TRAINING AND OUTREACH***

## **Education/Awareness Publications & Announcements**



### **REFERENCE GUIDE FOR MANAGERS: RESPONSIBILITIES RELATED TO THE OFFICE OF INSPECTOR GENERAL PALM BEACH COUNTY**

***Management and the OIG:  
“Working together to promote  
efficiency, effectiveness,  
and integrity in government.”***

**February 2016**

# TRAINING AND OUTREACH



## Education/Awareness Publications & Announcements

### March is Ethics Awareness Month!

Join us to explore  
the latest ethics updates in Palm Beach County!

Monday, March 28, 2016

1:30 pm to 3:00 pm

[Public Safety Conference Center, PSD 108 \(campus map\)](#)

Palm Beach State College – Lake Worth



### MARCH IS PALM BEACH COUNTY ETHICS AWARENESS MONTH



**41%** of U.S. workers surveyed said  
they observed unethical or  
illegal misconduct on the job.

Ask First, Act Later

*Good Government is Everyone's Business!*

REPORT FRAUD, WASTE OR ABUSE

REPORT ETHICS VIOLATIONS



Office of Inspector General  
**HOTLINE:**  
(877) 283-7068  
[www.pbcgov.com/oig](http://www.pbcgov.com/oig)



Commission on Ethics  
**HOTLINE:**  
(877) 766-5920  
[palmbeachcountyethics.com](http://palmbeachcountyethics.com)



# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

## **Budget and Staffing**

# INSPECTOR GENERAL FY 2016 BUDGET & STAFFING



## OIG Budget & Staffing

- Annual Budget: **\$2.9 M**
- Total Structure: **40**
- Current Funded Positions: **23**
- Current On-Hand Personnel: **22**

## Compare with OIG Oversight Responsibilities

- County, Cities, SWA, and CSC Employees: **13,000 (+)**
- Combined Budgets: **\$7.5 Billion**
- Current Contract Value Monitored: **\$1.22 Billion**
- “Auditable Units” identified: **788**

**\$1.71**

That's what the average person spends on 1 cup of coffee





# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



**October 1, 2015 – March 31, 2016**

**Lawsuit**

**Update**



# LAWSUIT STATUS UPDATE

- ❑ **November 14, 2011 - Lawsuit filed by 15 municipalities**
- ❑ **March 12, 2015 - Trial Court entered Final Judgment against municipalities**  
*“The people are the municipalities, and the officials who represent the people may not undermine the electorate process because they disagree with the vote of the people.” Judge Brunson*
- ❑ **May 5, 2015 - 13 municipalities appealed**
- ❑ **March 31, 2016 - Final Brief submitted to the 4<sup>th</sup> District Court of Appeal**

**Relevant Issues:** The cities contend that they do not challenge the existence or authority of the OIG. Instead, they challenge whether the voters and the County “can force the Municipalities to pay for it.”







# ***LEGISLATIVE INITIATIVES***

- ❑ The Legislature made permanent the provision that audit and investigative reports and related work papers and notes are confidential and exempt from public inspection until the report is final.**
- ❑ The Legislature granted a new public records exemption for personal information of certain personnel of OIGs and internal audit offices.**

# ***INSPECTOR GENERAL'S SIX MONTH REPORT***



## **Plans, Objectives, and Initiatives**



# PLANS, OBJECTIVES, AND INITIATIVES



## OIG Vision Statement:

To lead as a **catalyst for positive change** throughout local governments and public organizations in Palm Beach County with an **inspired and skilled team** that strives for **continuous improvement**.

## Turning Vision into Reality Requires:

- Leadership at every level
- Staff development
- Teamwork (OIG, Government, Citizens)



# ***PLANS, OBJECTIVES, AND INITIATIVES***



## **Focusing OIG limited resources:**

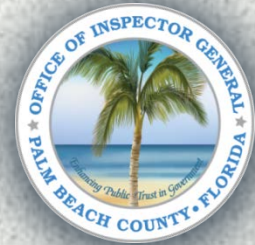
- Audit: Execute Audit Plan based on Risk Assessment
- Investigations: Continue to analyze anomalies/red flags
- Contract Oversight: Execute Plan based on Risk Assessment focusing on outcomes over output

## **Continuing IG awareness/info sharing initiatives:**

- Internal (Government) Awareness Initiatives
- Business/Government Stakeholders Meetings
- Citizens Outreach



# WEBSITE



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PALM BEACH COUNTY

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PALM BEACH COUNTY  
"ENHANCING PUBLIC TRUST IN GOVERNMENT"  
John A. Carey  
Inspector General

**Oversight**  
Holding government accountable for resources and performance

**Insight**  
Helping people do things better:  
promoting efficiency & effectiveness

**Foresight**  
Looking ahead:  
Preventing trust, waste, and abuse

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Re-Accredited February 25, 2015, CFA IG-012

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## Welcome from the Inspector General

Thank you for visiting the website of the Office of Inspector General (OIG). Our purpose (why we exist) is to provide independent and objective insight, oversight, and foresight in promoting efficiency, effectiveness, and integrity in government. Our promise (what we do) is to accomplish this through conducting audits, investigations, and contract oversight activities. Our values (how we behave) of Professionalism, Respect, Integrity, Dedication, and Excellence reflect our PRIDE in serving the citizens of Palm Beach County.

By vote of the citizens, our jurisdiction includes the County Government and each of the 38 municipalities. Other public entities that have voluntarily entered into contracts for our oversight include the Children's Services Council and the Solid Waste Authority.

It is an honor to serve as the IG of Palm Beach County. I am committed to championing openness, integrity, and continuous improvement in government.

Sincerely,  
*John A. Carey*  
Inspector General

[Inspector General John A. Carey - Open Letter to the Citizens of Palm Beach County](#)

## What Have We Done / What Are We Doing?

6/28/2010 - 3/31/2016

### We Listen

7,223 Hotline / Office Calls

1,736 Correspondences

### We Guard and Save Taxpayers' Dollars

\$20,546,829 Found in Questioned Costs

\$1,973,816 Found in Identified Costs

\$19,967,732 Discovered in Avoidable Costs

### We Make Government Better

524 Recommendations / Corrective Actions

94% Management Acceptance Rate

457 Implemented

40 Pending Implementation

27 Not Accepted



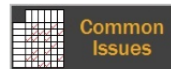
Updated 4/14/2016



30 Seconds About the Office of Inspector General



The OIG needs your help. To report allegations or see illustrations of suspected waste, fraud, misconduct, mismanagement or other abuses.



A listing of common issues found by our staff while performing Audit, Investigative and contract oversight activities. The list contains reports where each issue was found.



## What's New

[Ethics Awareness Panel Discussion](#)

[March is Ethics Awareness Month](#)

[OIG Reference Guide](#)

[2015 Annual Report](#)

[Inspector General's Six Month Status Report](#)

[Video of the IG's Six Month Status Report to the IG Committee 11-12-2015](#)

[OIG Newsletter - Winter Edition 2015](#)

[Tips and Trends - 2015-0004 - Evaluation Criteria](#)

[PBC-OIG 2015 Peer Review Opinion Letter](#)

## Recent Reports

For a list of all reports completed this fiscal year [\(click here\)](#).

[03-31-16 - PBC - Palm Tran Connection - 2015-0006](#)

[03-22-16 - Royal Palm Beach - Fleet/Fuel Review](#)

[03-22-16 WPB - Municipality Contract Monitoring Follow Up - 2016-R-0001](#)

[03-02-16 - Delray Beach - Purchasing Redacted - 016-A-0002](#)

The report has been redacted pursuant to 119.071 (3) F.S. due to findings involving physical security.



***THANK YOU!***

***visit us online at [www.pbcgov.com/OIG](http://www.pbcgov.com/OIG)***